

Caskgate Street Surgery newsletter

February 2012

TRAINING AFTERNOONS

Please note that one afternoon per month the surgery closes to enable the doctors and staff to attend protected learning time sessions. We will be closed on the following afternoons in 2012:

Tuesday 21st February, Tuesday 20th March, Tuesday 15th May, Tuesday 19th June and Tuesday 17th July.

In an emergency please phone 08445 769377

PATIENT SURVEY

The survey was recently sent out, unfortunately we had quite a large number of undelivered emails. If you have recently changed your email address please remember to change your details on the surgery website. Reminders have also been sent out this week for the survey results. If you did not respond last time please do so, your opinions are important to us. Remind your family and friends to update their details and complete the survey.

TEXT REMINDERS

We have added an option on the website to register for the above service. If this is something you feel would benefit from please register, remembering to keep the practice informed of any number changes. This can be used to send you reminders of appointments at the surgery and inform you of clinics etc. Please note this is not up and running yet, we need to collect sufficient numbers and patient consent first.

Dr E Evershed

Dr Evershed will be retiring from the practice at the end of April 2012, after eight and a half years at the surgery.

We are very pleased to announce that the practice has appointed Dr Thomas Jose to join us from 1st May 2012. You will receive a formal notification from the NHS in due course.

WALK IN CLINICS

The surgery has started a walk in clinic on Tuesday, Thursday and Fridays between 9am and 10am and 1:30pm and 2:30 pm. Please note these clinics are for urgent problems and not ongoing routine problems, to request medication or sick notes.

Minor Ailments Scheme

This is a scheme where you can see a local pharmacist quite quickly for simple problems (without the need to book an appointment to see a doctor) for:

Athlete's Foot, Colds, Constipation, Cough, Cystitis, Diarrhoea, Earache, Fever, Hayfever, Allergic Rhinitis, Allergies, Head Lice, Insect Bites and Stings, Minor Burns, Minor Cuts, Mouth Ulcer, Sore Throat, Sprains, Strains, Teething, Thrush, Threadworm, Verrucae, Warts.

If you are exempt from prescription charges, you will not have to pay for the medicine. If you have to pay prescription charges, many of the medicines are cheaper to buy from the pharmacist. ASK AT RECEPTION FOR MORE DETAILS.

Keeping Us Informed

From time to time we may need to contact you. Please keep us informed of any changes in your details i.e change of name, address and telephone number. It is especially important to keep us informed of your mobile phone number if you need to be referred to hospital for further care. Hospitals may also text you reminders of your appointments.